

Telemedicine Services Vendor Program

Health Hub has partnered with [MEND VIP, Inc. \(MEND\)](#) to offer their innovative telemedicine and patient engagement platform to all MSD members. This leading edge technology will help physicians and their care teams to improve remote access to their patients in a secure and HIPAA compliant platform. MEND services will be available to all MSD members at a reduced rate with MEND guiding you and your practice through all stages of implementation.

Key features of MEND:

- HIPAA compliant with state of the art video and messaging telemedicine solutions that make teleconferencing reimbursable at the same rate as an office visit
- Easy to use telemedicine platform allowing patients and providers to securely connect without a username and password
- User friendly with any camera equipped computer, tablet or smartphone with internet connection
- Unlimited technical support with 24/7 customer service
- Seamless insurance billing and reimbursement
- Multilingual patient education and support

Telemedicine is rapidly becoming both a vital and expected tool for patient care in Delaware, allowing physicians and their practices to help enhance patient care. The Medical Society of Delaware was instrumental in the passage of HB 69, otherwise known as the “telemedicine expansion bill.” HB 69 is one of the strongest patient safety and payment parity laws in the country, mandating full commercial insurance reimbursement for services rendered through telemedicine. After a significant review process, The Medical Society of Delaware is pleased to offer this important tool to its membership through its fully vetted partnership with MEND.



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