



Medical Society of Delaware

# Practice Matters

Keeping Your Practice Informed Through Weekly Broadcast Fax

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## Reminders

### CERTIFIED MEDICAL CODER

Registration open for Certified Medical Coder course and exam scheduled for: October 11, 18, 25, November 1, & 8 at the MSD Conference Center in Newark. Register at: <https://reg.planetreg.com/CMC2019>

### CERTIFIED MEDICAL OFFICE MANAGER

Registration open for Certified Medical Office Manager course and exam scheduled for: September 12, 13, 19, & 20 at Eden Hill Medical Center in Dover. Register at: <https://reg.planetreg.com/CMOM2019>

### MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at <http://tinyurl.com/affinitypartners>

### CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

## Contact MSD

302-366-1400  
MedicalSocietyofDelaware.org

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## Nationwide Recall of Fentanyl Transdermal System

Alvogen, Inc. is voluntarily recalling two lots of Fentanyl Transdermal System 12 mcg/h transdermal patches to the consumer level. A small number of cartons labeled 12 mcg/h Fentanyl Transdermal System patches contained 50 mcg/h patches. The 50 mcg/h patches that were included in cartons labeled 12 mcg/h are individually labeled as 50 mcg/h. This transdermal system is manufactured by 3M Drug Delivery Systems, St. Paul, MN. Application of a 50 mcg/h patch instead of a prescribed 12 mcg/h patch could result in serious, life threatening, or fatal respiratory depression. For more information visit: <https://tinyurl.com/FDAFentanyl>.

## Scam Alert: Taxpayers Warned of Fraudulent Letters

The Delaware Division of Revenue wants to alert citizens to a new taxpayer scam that is happening in Delaware. Victims may receive a letter from "The Bureau of Tax Enforcement" that threatens property seizure and wage garnishment unless they call a toll-free number to "avoid enforcement." Taxpayers who may have received such a letter should contact the Division of Revenue at (302) 577-8200, option 3 and should also file a Consumer Complaint with the Delaware Department of Justice's Consumer Protection Unit. For more information visit: <https://tinyurl.com/RevScam>.

## Practice Management Education Session

Please join us for a special MSD Practice Management Education Session on **DE Sexual Harassment Law & Employer Obligations** on **Tuesday, May 7, from 8:00 am – 10:30 am** at the MSD Conference Center in Newark, DE with video conferencing to Bayhealth, Kent General Hospital. This session will be presented by Linda Pappajohn, Director of HR Consulting Services, Allyson DiRocco, Attorney at Law, Morris James, LLC, and Jeff McBride, Second VP, USI Insurance, and will cover the new sexual harassment law employer obligations, how to comply with the law, and malpractice coverage. To register please visit: <https://reg.planetreg.com/PMES2019>.

## MSD Physician Leadership Series

Join your colleagues from across the state to learn about important leadership concepts specifically designed for physicians. The "Excellence in Physician Leadership Series, A Certificate Program in Leadership Development" is a 12-week self-paced certificate program in physician leadership education and development which includes attendance at two required live sessions. This program will share the relevant skills necessary for leadership excellence and equip physicians with practical tools in finance, practice improvement, strategy, and decision-making to effectively participate in leading organizations in the rapidly changing world of health reform. **REGISTER NOW AT:** <https://reg.planetreg.com/leadershipcohort2>.

## Medical Front Office Skills Certificate Program

Registration now open...The role of the medical office receptionist has changed in recent years. No longer are the duties of front desk personnel limited to answering the phone and making appointments for patients. Productivity of a staff member depends on knowledge, skills, and training. The next class is scheduled for **May 16 & 17 from 9:00 am – 5:00 pm at the MSD Conference Center in Newark**. To register visit: <https://reg.planetreg.com/MFOS2019>.

## Useful Guide of Services For Older Delawareans

A "Guide to Services for Older Delawareans and Persons with Disabilities" is now available online. This comprehensive book contains a wealth of information about services and programs throughout Delaware, including a summary of the services provided by the Division of Services for Aging and Adults with Physical Disabilities (DSAAPD), emergency numbers and hotlines, caregiving and respite resources, and more. A hard copy version will be available in the future. For more information visit: <https://tinyurl.com/DEServGuide>.

## Affinity Partner Spotlight – Practice Management Institute

PMI is the nation's premier provider of practice management training and certification for physician practice staff. Partnering with PMI allows the Medical Society of Delaware to achieve such goals by providing outstanding education to both physicians and their staff. MSD offers in partnership with PMI, a broad curriculum of educational seminars, workshops and nationally recognized practice management certification programs that address all areas of medical office management at an affordable cost. PMI's faculty members stay up-to-date on laws, trends, and applications. Visit <http://www.pmimd.com>