



Medical Society of Delaware

Practice Matters

Keeping Your Practice Informed Through Weekly Broadcast Fax

February 21, 2019

Volume 5, Number 8

In This Issue

- Important Reimbursement Information - SB 227
- Don't Delay in Renewing Your MSD Membership!
- Get Certified! Certified Medical Office Manager Course
- MSD Practice Management Session
- New Opioid Training
- New in CMS Novitasphere: Billed in Error

Reminders

SAVE THE DATE!

Medical Front Office Skills classes scheduled for: May 5/16 & 5/17 at the MSD conference center in Newark, and 6/13 & 6/14 at Eden Hill Medical Center in Dover.

MSD IS ON FACEBOOK

"Like" the Medical Society of Delaware Facebook page for informative posts, pictures and events. Like us at: <https://www.facebook.com/MedicalSocietyofDelaware/>

CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

Contact MSD

302-366-1400
MedicalSocietyofDelaware.org

To unsubscribe contact
Kristie Stewart at
302-224-5196
Kristie.Stewart@medsocdel.org

Important Reimbursement Information - SB 227

Effective August 29, 2018, Delaware Senate Bill 227 requires individual, group, and State employee insurance plans to reimburse primary care physicians, certified nurse practitioners, physician assistants, and other front-line practitioners for chronic care management and primary care at no less than the physician Medicare rate for the next 3 years. It has come to MSD's attention that some insurance payers may not be meeting this mandate. If you are experiencing issues, please contact the Delaware Department of Insurance, Division of Consumer Services & Market Conduct at 302-674-7300, or via e-mail at consumer@delaware.gov or for additional assistance you may contact Kristie Stewart, MSD Physician Relations Coordinator, at 302-224-5198.

DON'T DELAY IN RENEWING YOUR MSD MEMBERSHIP!

Our goal is to share important news and information with your practice. However, without renewing membership for 2019, receipt of your weekly *Practice Matters* and other valuable MSD communications will be interrupted. Membership renewal is easily accomplished online by logging in to the MSD website. For more information and assistance, please contact Ryan Wolfe at Ryan.Wolfe@medsocdel.org or (302-224-4905).

Get Certified! Medical Office Manager Course

LAST CHANCE TO REGISTER FOR THE NEWARK CLASS! MSD, in partnership with the Practice Management Institute, is offering a Certified Medical Office Manager (CMOM) course on **March 6, 7, 13 & 14 at the Medical Society Delaware Conference Center in Newark**, and again on **September 12, 13, 19, & 20 at Eden Hill Medical Center in Dover**. The CMOM curriculum is a complete resource chosen by medical office professionals seeking to expand their skills and excel in a practice leadership role. Whether you are currently running a practice or want to acquire the skills to become a practice leader, the program will explain this role in detailed, easy-to-follow modules. Participants will gain a thorough foundation for managing a successful medical practice. For more information and to register, please visit: <https://reg.planetreg.com/CMOM2019>. **Seating is limited!** Test your practice management knowledge by taking a free assessment at <http://tinyurl.com/CMOMTest>.

MSD Practice Management Session

Please join us for the next MSD Practice Management & Education session on **Tuesday, March 12, from 8:00 am – 9:30 am** at the MSD Conference Center in Newark, DE with video conferencing to Bayhealth Kent General Hospital. This Practice Management Session will focus on emotional intelligence, emotional formation and the need for both, the components of emotional intelligence and defining each part, a working model for professional and personal relationship development, how to increase leadership ability, improve decision making, increase staff morale, increase personal well-being, and how to decrease occupational stress. **This activity has been approved for AMA PRA Category 1 Credit™. Register today, Seating is limited!** For more information and to register visit: <https://reg.planetreg.com/EmotionalFormation>.

New Opioid Training

The Centers for Disease Control and Prevention (CDC) launched two (2) new opioid trainings that support providers in the safer prescribing of opioids for chronic pain. The modules are part of a series of interactive online trainings that feature recommendations from the CDC Guideline for Prescribing Opioids for Chronic Pain. Both modules include clinical scenarios and tools and a resource library to enhance learning. These and all the modules in the series offer free continuing education, and are available on the CDC's Training for Providers webpage. For more information visit: <https://tinyurl.com/CDCOpioid2019>.

New in CMS Novitasphere: Billed in Error

CMS Novitas announced that practices billing Medicare Part B now have the capability through the Novitasphere portal to report paid claims, or individual paid lines of a claim as billed in error, with no additional paperwork required. Once your Billed in Error request has been processed, you may use the Immediate Recoupment feature within Novitasphere to have your overpayments repaid through the immediate recoupment process. For questions, please contact the Novitasphere Help Desk at 1-855-880-8424.