



Medical Society of Delaware

# Practice Matters

Keeping Your Practice Informed Through Weekly Broadcast Fax

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## In This Issue

- Last Chance to Register - Medical Front Office Skills Certificate Program
- Delaware Division of Professional Regulation PMP Presentation
- How Successful Will You Be in 2019?
- Extortion Scam Targeting DEA Registrants
- MSD Food Drive – Please Help Fight Hunger This Holiday Season
- Tree of Life Shooting Hits Close to Home
- Daylight Saving Ends November 4<sup>th</sup> – Fall Back 1 Hour

## Reminders

### MSD ANNUAL MEETING AND INAUGURAL GALA:

November 17, 2018. For more information and to register: <https://reg.planetreg.com/2018AM>

### 2018 HEALTH SUMMIT:

December 10, 2018 at Christiana Care Ammon Center from 8:00 am – 4:00 pm. To register: <http://reg.planetreg.com/2018HealthSummit>

### MSD MEMBERS RECEIVE DISCOUNTS ON SERVICES

See list of Affinity Partners at <http://tinyurl.com/affinitypartners>

### CONFERENCE ROOM SPACE

Need a conference room? Contact Patrick Rita at 302-224-5189.

## Contact MSD

302-366-1400  
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## Last Chance to Register - Medical Front Office Skills Certificate Program

Registration closes November 6! The role of the medical office receptionist has changed in recent years. No longer are the duties of front desk personnel limited to answering the phone and making appointments for patients. Certainly no one in the medical office has spare time. MSD, in partnership with Practice Management Institute, is now offering the Medical Front Office Skills Certificate Program. This class will be held **November 8 & 9, 2018 at the Eden Hill Medical Center in Dover, DE**. This program will cover: customer service, communication techniques, data collection, medical terminology, front desk operations, insurance basics, billing and collections, compliance, and much more. To register please visit: <https://reg.planetreg.com/MFOS2018>.

## Delaware Division of Professional Regulation PMP Presentation

All who hold an active Delaware Controlled Substance Registration (CSR) must be registered with the Delaware Prescription Monitoring Program (PMP). Want to learn the latest on the PMP including how to navigate, the rules on delegates, authorized users, and much more? Don't miss this important MSD Practice Management & Education session on **Tuesday, November 13, from 8:00 a.m. – 10:00 a.m.** at the MSD Conference Center in Newark with video conferencing to Bayhealth at Milford Hospital. For more information and to register please visit: <https://reg.planetreg.com/DELAWAREPMP2018>.

## How Successful Will You Be in 2019?

Have you or someone from the office staff considered taking our Certified Medical Coder course and exam or our Medical Front Office Skills Certificate Program? Productivity in the office depends on the staff having the proper knowledge and skills to be the most effective. The value of MSD membership for your physicians is in knowing we can also make your life easier. In the coming weeks, the 2019 membership renewals will be mailed out. Don't let your physicians' renewals for 2019 slip through the cracks. Make the 2019 renewals a priority for the New Year so you can continue to take advantage of all the services we offer to you.

## Extortion Scam Targeting DEA Registrants

DEA is aware that registrants are receiving telephone calls and emails by criminals identifying themselves as DEA employees or other law enforcement personnel. These criminals mask their telephone number on caller id by showing the DEA Registration Support 800 number. Please be aware that a DEA employee would not contact a registrant, demand money or threaten to suspend a registrant's DEA registration. If you are contacted by a person purporting to work for DEA and seeking money or threatening to suspend your DEA registration, submit the information through "Extortion Scam Online Reporting" posted on the DEA website, [www.DEADiversion.usdoj.gov](http://www.DEADiversion.usdoj.gov).

## MSD Food Drive – Please Help Fight Hunger This Holiday Season

This holiday season in efforts to help fight hunger, MSD will be collecting canned and dry goods (non-perishables) to donate to the Helping Hands food pantry of Bethel Tabernacle in Frankford, Delaware. Together we hope our combined donations will make a real difference for those in need. Donations will be collected between Nov. 1 – Dec 7<sup>th</sup> at the Medical Society of Delaware, 900 Prides Crossing in Newark. We will have collection boxes by the entrance, as well as by the front desk. For monetary tax deductible 501 (c) (3) donations, please make checks payable to: Bethel Helping Hands Food Bank. For more information visit: <https://tinyurl.com/MSDFoodDrive>

## Tree of Life Shooting Hits Close to Home

Last week's tragic shooting of 11 members of the Tree of Life Synagogue in Pittsburgh has touched most of the country in one way or another. Past-President Stephen R. Permut, MD received a touching letter from a resident at Lankenau Hospital in Pennsylvania, who has a personal connection to Dr. Rabinowitz, the primary care physician who was killed in last week's massacre. We encourage everyone to take a moment to read the words of this young physician. To read the letter visit: <https://tinyurl.com/ReadLetter>

## Daylight Saving Ends November 4<sup>th</sup> - Fall Back One Hour

